



Wheat Belt Public Power District Board of Directors

POLICY

Subject: Disconnect for Nonpayment			Policy No. C-9
Original Issue: 3-20-1998	Last Review: 02-21-18	Last Revised: 02-20-17	Page 1 of 2

All energy accounts, with the exception of Industrial Rate Class Accounts, shall be billed on or about the third working day of the month. Industrial Rate Class Accounts shall be billed on or about the fifteenth of the month. The statement will include the date of delinquency and date the account will be subject to disconnect. Each rate class will be subject to the terms and condition of the class. Payment in the form of cash, check or credit card as specified below will be accepted.

Wheat Belt Public Power District will accept Visa, Mastercard and Discover credit or debit cards on all accounts. Wheat Belt PPD elects to accept credit or debit cards on all rate and revenue classes. This information is posted on the web site at www.wheatbelt.com under the Customer Service Tab and Credit Card Payments.

Irrigation accounts will be billed for demand and energy monthly during the six-month "Irrigation Season" (April 1 through September 15). The Basic Charge is billed April through September, and is considered current. Usage is billed in arrears from April through September. A year-end reading will be taken December 31, and billed January 1 on the "Energy only" portion of the rate (September 15 through March 31), and again on March 31 for the April 1 statement in accordance with Rate Schedules I-1 and I2, and is due and payable at that time.

Payment is due upon receipt of each statement, and delinquent if not received in our office by 4:00 PM on the delinquent date printed on the statement, which will be after the 17th calendar day of the month.

Service to a customer will be subject to disconnect if account payment is not received by 4:00 PM on the disconnect date specified. A reminder disconnect notice to the customer, stating the amount due and the day the service is subject to disconnect, will be placed in the United States mail seven working days before any service is disconnected. A \$5 delinquent charge will be assessed for this service. Interest of 1% per month will be charged on all delinquent accounts, commencing on the next billing date immediately after the delinquent date (scheduled on or before the third working day of the month, but no earlier than the first working day of the month). Exceptions to this disconnect procedure must be established prior to the day of disconnect in accordance with Nebraska State Statutes.

A \$50 service fee will be assessed to disconnect and reconnect a service during normal business hours.

At the customer's request, a disconnected service may be reconnected during non-business hours. A service fee of \$50 will be assessed to all single phase services and \$100 for all three phase services prior to reconnecting a service during non-business hours. Payment will be due in the Wheat Belt

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office at 11306 Rd. 32, Sidney, Nebraska by 9:00 AM on the next business day, or a second disconnect will occur, and an additional disconnect fee will be assessed.

A \$25 insufficient funds check fee will be imposed on all returned checks. This fee is in addition to any other applicable collection and/or disconnect fees. Should a check or other payment form be returned a second time due to insufficient funds, payment in full for all energy costs and penalties due Wheat Belt needs to be with a guaranteed payment form to prevent a disconnect.

_____, President Date: _____
