



Wheat Belt Public Power District Board of Directors Policy

Policy: **C-10**

Title: **Reading of Meters & Meter
Calibration**

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Original Issue: **Unknown**

Last Review: **04-28-2023**

Last Revised: **04-28-2023**

The conversion to an Advanced Metering Infrastructure (AMI) system has made it possible for Wheat Belt PPD to read most meters automatically. Wheat Belt will reserve the right to estimate usage based on a standard set of averaging the usage of the past two months and the same month the previous year. In some instances, the customer may be contacted to read the meter. In others, a lineman may be dispatched to read the meter at no charge to the customer.

Should a customer insist that a meter is functioning incorrectly, Wheat Belt will replace the meter in question and perform a calibration check on the suspect meter. If Wheat Belt is unable to test the suspect meter, a third party will be hired to do the testing.

If the suspect meter is found to be within ANSI C12.1-2008 standards of +/- 2% accuracy, a \$75 charge will be assessed to the customer if tested by Wheat Belt, or \$75 plus the third party charges if tested by the third party.

If the meter is found to be outside ANSI C12.1-2008 standards of +/- 2% accuracy, , the customer's account will be trued up to a 0% error level back to the month in question or a maximum of 6 months.

Wheat Belt reserves the right to test a meter in place if necessary.

President

4-28-23

Date