

Wheat Belt Public Power District Board of Directors Policy



Policy: **O-5**

Title: **After Hours Connections or Disconnects
(Customer Requested)**

Page **1** of **1**

Original Issue: **09-20-2002**

Last Review: **05-23-2025**

Last Revised: **05-23-2025**

RESPONSIBLE DEPARTMENT: Operations Manager

ACCOUNTABLE: General Manager

Customer requested service connections or disconnects are normally completed by Wheat Belt crews during normal working hours.

Understanding that emergencies and other special circumstances can be valid reasons for exceptions to this policy, the following will apply:

Should a request be received from a customer for connection of a new service (the customer must have the required permits) or the disconnect or reconnect of an existing service, for the customer's convenience during non-working hours, a service fee of \$50 will be assessed to all single-phase services and \$250 for all three-phase services.

Wheat Belt has the discretion not to bill a customer in an emergency situation.

President

Date