



April 2023

THE WHEAT BELT CONNECTION



Customer Satisfaction Survey

SHARRELL KEANE
Corporate Services Manager/CFO

Delivering energy safely, reliably and efficiently is our mission at Wheat Belt. We know we play a critical role in each of our customers' lives and the communities we serve. The responsibility is not taken lightly and we are focusing on how we can continue to improve to make a difference. In order to fuel the focus of our continued improvement efforts we need to understand how you believe we are doing.

In April, we will begin a customer survey process to help gather your feedback. We understand that this will take your time to complete and we are committed to focusing on the feedback you provide. The beauty of the Public Power model is that we have the ability to focus on local needs through local control. We want to make sure that we have your feedback and priorities accounted for in our efforts and this survey will help us to make that possible!

Please take a few minutes to complete the survey and help us make a difference. Your candid feedback is greatly appreciated. Use the QR code below to link to the survey. You can also find a link to the survey at wheatbelt.com.

We Value Your Feedback!



This survey won't take long....only a few minutes of your time.



LUCKY DRAWING



Congratulations to Kevin and Brenda Derry, our February "Lucky Draw Winner"!

Kevin and Brenda received a \$50 credit on their account for their prompt payment. If you would like to be included in our next drawing, and avoid a \$5 delinquent fee, please send your payment before the 16th of the month.

For your convenience, we offer several payment options. Please give us a call at 308-254-5871, or visit wheatbelt.com, and select the Customer Engagement page for more information.



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District Hires Two New Apprentice Linemen



Ethan Mientka
Apprentice Lineman

Ethan Mientka joined our team in January of this year as an Apprentice Lineman. Ethan attended the Western Nebraska Community College Powerline Construction and Maintenance Technology Program in Alliance and graduated

in 2022. He stated his favorite part of the job this far is being outdoors everyday.

Ethan has lived in Lincoln, NE., Steamboat Springs, CO., and Sidney, NE. In his spare time, Ethan enjoys fishing, camping, and snowboarding.



Xander Burns
Apprentice Lineman

Xander Burns joined our team in January of this year as an Apprentice Lineman. He attended the Northwest Lineman Center in Edgewater, FL., and graduated in 2022. His favorite part of the job this far for Xander is he doesn't

have to sit at a desk everyday!

Xander has lived in Akron, CO., Sterling, CO., and Daytona Beach, FL. In his spare time, Xander enjoys golfing.

Meet The Rest Of The Line Crew.....



Chase Armstrong
Journeyman Lineman



Ryan Borges
Engineering/Line Crew
Manager



Mark Cape
Safety & Systems
Coordinator



Wesley Christensen
Apprentice Lineman



Kevin Coss
Area 2 Foreman



Austin Dormann
Apprentice Lineman



Dean Gipfert
PCB Analyst



Greg Jenkins
Area 4 Foreman



Cory Lundgren
Apprentice Lineman



Jordan Peters
Journeyman Lineman

Continued on 12-C



Travis Secrest
Area 1 Foreman



Rollie Waite
Operations Supervisor



Dan Westman
Area 3 Foreman



Linemen Appreciation

Did You Know??

Did you know April is when we take a bit of time to appreciate linemen? **Did you know** Wheat Belt has 11 linemen who work out on the line each day? **Did you know** there are roughly 115,000 linemen in the United States? **Did you know** it takes four years of training to achieve

journeyman lineman status? **Did you know** the weight of lineman tools and equipment is about 30 lbs.? **Did you know** Wheat Belt's 11 linemen maintain about 2,500 miles of line? **Did you know** Wheat Belt's linemen average 2.8 hours of overtime each week to keep the electricity on?

Did you know you can thank a lineman? Check out our Facebook page this month to join in.



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Dig Smart. Dig Safe.

Before you dig, call 811 or visit call811.com to mark underground utility lines. 811 is a free service that helps keep our community safe.



April is National Safe Digging Month.

Energy Efficiency Tip of the Month

This planting season, include energy efficiency in your landscaping plans. Adding shade trees around your home can reduce surrounding air temperatures as much as 6 degrees. To block heat from the sun, plant deciduous trees around the south side of your home. Deciduous trees provide excellent shade during the summer and lose their leaves in the fall and winter months, allowing sunlight to warm your home.

Source: energy.gov



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OFFICE HOURS:

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wheatbelt@wheatbelt.com

Our Mission

Deliver electricity safely, reliably and
efficiently.