



Wheat Belt Public Power District Board of Directors Policy

Policy: **C-10**

Title: **Reading of Meters & Meter
Calibration**

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Original Issue: **Unknown**

Last Review: **02-26-2021**

Last Revised: **04-24-2020**

The conversion to an Advanced Metering Infrastructure (AMI) system has made it possible for Wheat Belt PPD to read most meters automatically. Wheat Belt will reserve the right to estimate usage based on a standard set of averaging the usage of the past two months and the same month the previous year. In some instances, the customer may be contacted to read the meter. In others, a lineman may be dispatched to read the meter at no charge to the customer.

Should a customer insist that a meter is functioning incorrectly, and request a meter calibration check, Wheat Belt will replace the meter in question and perform such a calibration check. If the suspect meter is found to be within generally acceptable two percent variation, a \$75 charge will be assessed the customer. If the meter is found to be outside the two percent allowable calibration (high), the customer will be reimbursed energy costs to a zero percent error level back to the month that a distinguishable change in usage was noted by billing records to a maximum of six months.

If Wheat Belt is unable to test the suspect meter and is required to have a third-party do the testing, the customer will be assessed the costs the third-party charges to do the testing, plus \$75 administration fee for Wheat Belt to assist the third-party.

Wheat Belt reserves the right to test a meter in place if necessary.



President



Date

2-26-2021